RAID is a UK-based non-governmental organisation promoting responsible conduct and respect for human rights by companies around the world. RAID works closely with affected communities, helping victims of corporate human rights abuses to seek justice through complaint mechanisms and legal action. Through research, education and international advocacy, RAID raises awareness on human rights issues among corporations and the public.

RAID informs and advises governments, the UN, the OECD and other bodies responsible for developing and enforcing international norms on the human rights responsibilities of companies. RAID advocates for binding corporate accountability frameworks, and believes that companies trading on the world’s stock markets should abide by the rules and not bring markets into disrepute.
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Since its foundation in 1998, RAID has been at the forefront of efforts to strengthen and implement the mechanisms that can bring corporate misconduct to light and achieve justice for victims of abuse.

RAID’s work focuses especially on ensuring that corporations operating in conflict-affected countries where the rule of law is weak adhere to international norms on human rights and corporate responsibility. Through field research in collaboration with national and international partners, RAID builds a detailed understanding of the harms suffered by individuals and communities as a result of corporate action or complicity with governments, and helps those affected to seek appropriate remedies. It has been a leader in such efforts in relation to mining companies operating in the Democratic Republic of the Congo (DRC), assisting victims to seek remedies in Congo and in the courts of the countries where companies are headquartered.

Simultaneously, the organisation engages with governments and international organisations to press for the development of fair and just policies. RAID is working to strengthen the effective implementation of international norms such as the OECD Guidelines for Multinational Enterprises, and the UN’s Guiding Principles on Business and Human Rights, and is also increasingly recognized for its innovative work on stock exchange regulation.

RAID’s unique contribution is in linking its extensive knowledge of individual cases with national and international policy debates at the highest level. In this anniversary review, we celebrate some of the milestones achieved by RAID over the past fifteen years.
Introduction

RAID started its existence as a sabbatical research project based at the Refugee Studies Centre, Queen Elizabeth House, University of Oxford. With generous funding from the Ford Foundation, RAID’s co-founders, Tricia Feeney and Tom Kenny, carried out an ambitious three-year study into the human rights impact of the sale of Zambia’s state-owned copper mines. The pioneering nature of this research, which uncovered secret, unbalanced investment agreements, ineffectual oversight by government bodies and corporate malpractice during the privatisation of Zambia’s state-owned assets, has informed all of RAID’s subsequent work, which seeks to clarify the human rights responsibilities of corporations and to develop effective mechanisms for curbing corporate misconduct.

In 2002, RAID shifted its focus to the DRC when the United Nations Panel of Experts on the Illegal Exploitation of Natural Resources and Other Forms of Wealth of the Democratic Republic of Congo implicated over 80 foreign companies in the armed conflict, illicit trading in minerals and human rights violations. RAID’s research highlighted the way companies operating in conflict-affected countries such as the DRC were able to act with complete impunity. Then as now, the only mechanism to hold companies to account was the OECD Guidelines for Multinational Enterprises. But these guidelines, described as ‘voluntary’, do not have the force of law and are unable to provide a remedy to the victims of corporate abuse. The UN’s publication of the names of companies accused of breaching the OECD Guidelines caused uproar. Most governments refused to investigate the UN’s allegations and, in the face of their inaction, RAID started to file complaints, most of which were rejected outright or simply ignored. However the critical issues, raised by the UN with regard to the role of companies in
conflict affected-countries have had a profound and lasting impact on the business and human rights debate. RAID’s work on companies in the DRC forcefully illustrated the need for the creation of a robust legal framework to hold multinationals to account. Despite the 2008 banking crisis, excessive executive pay and corporate tax scandals, Western governments have shown little political will to introduce effective measures to regulate corporate activity for misconduct overseas. Instead states have taken a soft law, self-regulatory approach. RAID’s most recent work on the London Stock Market and alleged violations of EU and US sanctions against Zimbabwe by UK and US companies reveals a marked reluctance to enforce existing regulations. The growing economic and political power of the emerging economies has contributed to the collective loss of nerve. Nowhere is this more apparent than in the minerals sector and in the competition for control of resources.

In the face of these challenges RAID continues its work to ensure that key decision-makers and opinion-formers take responsibility for those killed, injured or dispossessed by corporate misconduct. RAID supports the calls of those affected for access to justice.

The following history of RAID’s activities is divided into two sections. The first, *Fifteen Years of Achievement*, charts RAID’s impressive contribution to the business and human rights debate: from its initial ground-breaking analysis of the flawed privatisation of State-owned mining assets in Zambia and the DRC, to its influential empirical study of corporate abuse in conflict zones and its painstaking investigation of the 2004 Kilwa massacre in the DRC. RAID has established itself as an authority on obstacles to effective remedies for the victims of corporate abuse. RAID’s thorough understanding of the governance problems besetting the Congolese mining sector informed its later critique of gaps in the international legal framework, which culminated in a detailed
examination of the regulatory failings of the London Stock Exchange in relation to a complaint brought by RAID about the Central African Mining and Exploration Company plc (CAMEC).

The second section, Review of Progress 2012–13, highlights RAID’s recent activities. The Review covers private security companies and RAID’s submissions to the US Congress (about conflict minerals and mandatory due diligence) and to the UK parliament (about the need for reforms to market regulations). It provides information on legal developments in the Anvil Mining case and the outcome of OECD complaints brought by RAID or its partners against companies such as the Eurasian Natural Resource Corporation (ENRC) and the Forrest Group in the DRC; Centerra Gold Inc. in Mongolia; and Barrick Gold Corporation in Papua New Guinea. Lastly, the Review summarizes a report on Och-Ziff Capital Management Group LLC, a New York hedge fund, in which RAID called on the US authorities to investigate loans allegedly used to fund human rights violations by the Mugabe government during the 2008 elections in Zimbabwe.
By the end of the 1990s campaigns exposing human rights-related problems in the garment and textile sector and the extractive industries spawned a dizzying number of private codes and industry codes. RAID’s work reinforced the increasingly shared recognition that global standards are needed to define a common benchmark for business conduct in relation to human rights. RAID’s landmark report on Zambia exposed the limitations of the traditional State-centric approach to regulating corporations in the era of globalisation. Through the quality of its research, analysis and advocacy, RAID has played a pivotal role in building consensus around three concepts: companies have responsibilities to all human rights everywhere; national governments must act to protect people from abuses by companies; and extra-territorial monitoring and enforcement mechanisms are urgently needed.

Working with the OECD on responsible business conduct

The Organisation for Economic Co-operation and Development (OECD) Guidelines for Multinational Enterprises are government-backed recommendations to enterprises regarding responsible business conduct in their worldwide operations. They are the only corporate responsibility instrument to have been adopted by all 34 member countries of the OECD, as well as eleven non-OECD countries – most recently Costa Rica in September 2013.

By endorsing the Guidelines, governments convey an expectation that multinational companies should follow these standards of good conduct in their operations worldwide. However, compliance with the Guidelines is voluntary for companies.
Each adhering government has clear implementation obligations, which include establishing a ‘National Contact Point’ (NCP) to promote adherence by companies and investigate allegations of non-compliance. RAID was instrumental in establishing the NCP complaints mechanism, and in 2001 became the first NGO to file a complaint under the Guidelines. RAID is now one of principal groups taking cases forward, having been involved in around two dozen complaints.

RAID helped to found, and formerly co-ordinated, OECD Watch, an international consortium of NGOs which monitors governments’ implementation of the Guidelines.

RAID’s landmark report *Unanswered Questions: Companies, conflict and the Democratic Republic of the Congo* (2004) was influential in publicising the existence of the Guidelines and the workings of the NCP complaints mechanism. The report also highlighted a number of serious shortcomings both with the Guidelines themselves and with the way in which they are interpreted and put into practice.

RAID’s Executive Director, Tricia Feeney, has been an independent expert for the UK’s National Contact Point for the past six years, monitoring and advising the NCP in order to ensure that procedures are properly followed. There have been laudable improvements in the structure and organisation of some NCPs – for example in the UK, Norway and the Netherlands. Nevertheless many of the problems identified in *Unanswered Questions* still remain. The rules are still voluntary for companies, and NCPs are often not sufficiently independent of governments and have little or no training in international human rights law or international humanitarian law to enable them to achieve effective redress for complainants. Moreover, NCPs have no powers to impose sanctions or award compensation, so a satisfactory resolution depends on the goodwill of the company involved.
The process of updating the Guidelines in 2011 provided an opportunity for RAID to work with OECD Watch and the OECD’s Trades Union Advisory Committee to develop position papers calling for positive revisions. As a result of this process, the text was considerably improved, in particular through the addition of a human rights chapter. The OECD also produced and adopted its *Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High Risk Areas*.

In September 2011 RAID’s London workshop ‘Business and Human Rights: Assessing the Achievements and the Way Forward’ brought together NGOs, senior civil servants, leading human rights lawyers, UN human rights representatives, European experts on constitutional rights and representatives from trade unions and business. The meeting updated participants on recent developments in the UN business and human rights agenda as well as on changes to the text of the OECD Guidelines, and provided a forum for discussion on ways forward.

The revised 2011 Guidelines include a new provision on stakeholder engagement. Following its adoption, adhering governments have been working on a proposal by Canada and Norway to develop a guide for extractive companies, which would provide recommendations on conducting stakeholder engagement and on exercising due diligence by identifying ways to avoid harm or the adverse impacts of business operations, products, or services. An Advisory Group was established to inform the development and implementation of a User Guide for Stakeholder Engagement in the Extractive Sector. In February 2013 RAID’s Executive Director, Tricia Feeney, became a member of this Advisory Group.

RAID continues to press for improvements to the Guidelines mechanism, and to pursue complaints in a number of countries. See the Review of Progress, p. 16, for further details.
Collaborating internationally to achieve legal redress

In recent years, RAID has been relentlessly pursuing a legal case to achieve justice for victims of serious human rights abuses in Kilwa, in Katanga Province, DRC.

In October 2004 the Congolese military crushed a small uprising in the town. Immediately after the town was recaptured, the military went on the rampage, looting shops and houses, and detaining, torturing and killing civilians. The majority of the population fled, and some died in the attempt. In the subsequent day or two, around 100 people were killed; others died in the following months from their injuries.

RAID’s interest in the case stems from the involvement of the Canadian/Australian mining company Anvil Mining Limited, which provided logistics, vehicles and personnel to assist the military action. According to the local military commander, the support provided by Anvil Mining was instrumental in making the operation possible. In a press release issued before the offensive, Anvil announced that it was suspending operations at its Dikulushi mine, some 50km away, as ‘a precautionary measure,’ although the rebel group was described as a ‘small band of disaffected individuals’ which had ‘no intention of taking over the Dikulushi mine’. Three days later, after the military operation, Anvil confirmed that the conflict ‘did not move beyond Kilwa’.

In a television interview the following year, Bill Turner, then CEO of Anvil, explained that the military had requested assistance from Anvil for the counter-insurgency. According to Turner, Anvil flew between 80 and 100 troops into the area from the provincial capital, supplied vehicles to move soldiers into Kilwa, and flew detainees out of the area after the operation. Eyewitnesses report that Anvil vehicles, driven by Anvil personnel, were also used for removing looted goods and taking people to be executed at nearby Nsensele. Of this
last claim, Bill Turner said, “I have no knowledge of it and as far as I’m concerned it never happened.”

Within days of the massacre, a delegation from the United Nations Organization Mission in the DRC visited Kilwa to investigate. Their report concluded that:

- the insurrection was orchestrated by six or seven people
- these ringleaders recruited under 100 supporters from the area, including some local policemen
- around 90% of the civilian population of Kilwa were displaced by the conflict
- during the counter-insurgency, military personnel were responsible for illegal detention, looting and extortion as well as tens of summary executions
- the Congolese military suffered no casualties
- Anvil Mining provided logistics, air transport and truck drivers.

After two years of intense pressure led by RAID and the Congolese NGO Action contre l’impunité pour les droits humains (Action Against Impunity for Human Rights), a Congolese military prosecutor recommended in October 2006 that nine military personnel and three former Anvil Mining employees be tried for alleged war crimes or complicity in war crimes. Anvil Mining itself escaped prosecution. Within days, the prosecutor, Colonel Eddie Nzabi Mbombo, was summoned urgently to Kinshasa by the President’s office – a move that the UN deplored as political interference in the trial. In March 2007, immediately before the trial, Nzabi was removed from the case. His replacement, Lt. Colonel Kasongo Kyolwele, was a close associate of Congolese President Kabila and former advisor to an ex-Board member of Anvil Mining.

By this time Anvil was claiming that it had had no choice in supporting the offensive because its vehicles had been requisitioned by the military. The company made no reference to a requisition in its press releases at the time nor in the television interview some months
later, and produced no documentary evidence of a requisition at the trial.

In June 2007, all the defendants were acquitted in relation to the Kilwa incident. Louise Arbour, UN High Commissioner for Human Rights, expressed concern at the verdicts, given ‘the presence at the trial of substantial eye-witness testimony and material evidence pointing to the commission of serious and deliberate human rights violations’. RAID and other NGOs condemned the trial process, citing repeated obstructions, political interference and witness intimidation. Nevertheless, in December 2007 a higher military court refused to hear an appeal against the acquittals. Like the original trial, the appeal was dogged by serious irregularities – indeed the survivors of the massacre were not even notified that the appeal hearing was taking place.

Denouncing the appeal as a travesty of justice, RAID and Global Witness called on the governments of South Africa, Canada and Australia to conduct proper investigations. The Anvil employees originally charged were South African and Canadian nationals, while the company had principal offices in Australia and Canada.

The shack in Kilwa where 48 prisoners were held in a room for three days and tortured. Some died from beatings or heat exhaustion; others were taken away and shot at Nsensele. PHOTO: Tricia Feeney
However, an Australian federal investigation launched in 2005 was closed in August 2007, and there seemed little prospect that any of the three governments would investigate further.

Accordingly, RAID invited five other NGOs from the DRC, the UK and Canada to work with it in bringing together a coalition of Kilwa victims to file a class action in Quebec, where Anvil had its Canadian office. The Canadian Association Against Impunity (CAAI) consists of Congolese citizens affected by the Kilwa incident, supported and advised by a board representing the six partner NGOs. Lodging the case in November 2010, RAID’s Executive Director Tricia Feeney, President of CAAI, reiterated that the military assault had depended upon Anvil’s material support.

In April 2011 the Superior Court in Quebec accepted jurisdiction, finding that the victims would not receive justice either in the DRC or in Australia. Anvil appealed the judgment, and in January 2012 the Quebec Court of Appeal found in the company’s favour, ruling that Quebec’s courts did not have jurisdiction because Anvil’s Canadian office had not been involved in decisions leading to the company’s alleged role in the massacre.

During 2012 CAAI took the case all the way to the Supreme Court of Canada. RAID continues to press for justice for the victims and survivors of the Kilwa abuses. See the Review of Progress, p. 26, for further details.
RAID has been active in the pursuit of UK corporate responsibility at home and abroad since 2004, when the UN Panel of Experts on the Illegal Exploitation of Natural Resources and Other Forms of Wealth of the Democratic Republic of the Congo accused four British companies of supplying arms or logistical services to rebel or government forces – often in exchange for diamonds and other minerals – and in one case of having participated in military operations.

RAID argues that by failing adequately to regulate companies and turning a blind eye to corporate abuses, bodies such as the London Stock Exchange are complicit in human rights violations. The corporate misconduct that can thrive when regulations are unduly lax, or are not enforced, damages not only shareholders and City institutions but also the lives and well-being of individuals and communities in countries such as the DRC.

In 2011, RAID embarked on an entirely novel intervention on stock market regulation and human rights. Drawing on years of meticulous research, the report *Questions of Compliance: The conduct of the Central African Mining & Exploration Company (CAMEC) plc and its nominated adviser, Seymour Pierce Limited* details troubling irregularities in the implementation of listing rules for London's (junior) Alternative Investment Market (AIM). CAMEC was allowed to trade and flourish on AIM despite its links to Robert Mugabe's ZANU PF party, the dubious provenance of its Congolese mining assets and the unsavoury reputation of key business associates.

*Questions of Compliance* presents evidence, for determination by AIM, of inadequate due diligence; conflicts of interest; the absence of reliable financial information; the disputed ownership of assets; the conduct and reputation of key managers and business associates; and the withholding of information material to the attractiveness of...
CAMEC's shares. RAID’s findings echo those of the UN Group of Experts on the DRC, which in 2006 drew attention to ‘insufficient due diligence’ that had allowed ‘individuals of unknown or questionable standing’ to become major shareholders in CAMEC and other companies. Besides exposing issues of non-compliance, the RAID report also highlights problems with the rules themselves – in particular the conflict of interest inherent in the role that nominated advisors are expected to play in regulating the market.

In December 2011 Seymour Pierce was publicly censured by the Exchange and fined a record £400,000 for failing to advise an existing AIM company properly, and for not assessing with due skill and care the appropriateness of a new AIM applicant. While this disciplinary notice came shortly after RAID submitted its report, the Exchange based its action on ‘illustrative cases’ that did not relate to Seymour Pierce in its capacity as CAMEC’s adviser.

AIM has never dealt publicly with the matters raised in Questions of Compliance. Given the seriousness of the issues, in 2012 RAID published a supplementary report, Asset Laundering and AIM: Congo, corporate misconduct and the market value of human rights. This follow-up report reiterates the unanswered questions, discusses reasons for the inadequacy of the regulator’s response and recommends reform of the junior market. See the Review of Progress, p. 28, for further details.
RAID has a record of working productively with legislatures and executive bodies to improve corporate accountability rules and their implementation.

In 2004 RAID submitted information to the Commission for Africa, a panel established by British Prime Minister Tony Blair that brought together 17 eminent people including the President of Ethiopia, Meles Zenawi, and the President of the IMF, Michel Camdessus. Their recommendations included the following:

- The international community should create a permanent Expert Panel within the UN to monitor the links between natural resource extraction and violent conflict and the implementation of sanctions. The panel should be empowered to recommend enforcement measures to the UN Security Council.
- OECD countries should promote the development and full implementation of clear and comprehensive guidelines for companies operating in areas at risk of violent conflict, for incorporation into the OECD Guidelines on Multinational Enterprises.

In March 2004 RAID’s Executive Director, Tricia Feeney, together with representatives of Human Rights Watch and Global Witness, had meetings with Patricia Hewitt, Secretary of State at the Department of Trade and Industry; Hilary Benn, Secretary of State at the Department for International Development; and Chris Mullin, Minister for Africa at the Foreign and Commonwealth Office. The NGOs called on the UK Government to take leadership on holding British and other multinational corporations accountable for their behaviour in conflict zones such as the DRC – and in particular to launch immediate investigations into British companies criticised by the UN Panel of Experts on the Illegal Exploitation of Natural Resources and Other Forms of Wealth of the Democratic Republic of the Congo.
Similarly, in June 2004 RAID and Friends of the Earth (US) sent a copy of RAID’s report *Unanswered Questions: Companies, conflict and the Democratic Republic of the Congo* to US Secretary of State Colin Powell, and called for investigations into three American companies listed by the UN Panel. Despite several meetings and follow-up letters in which RAID presented evidence of US companies’ involvement with conflict minerals, the US National Contact Point refused to investigate the cases.

In June 2004 RAID submitted complaints under the OECD Guidelines against the UK companies named by the UN Panel. Following the unsatisfactory handling of these cases, RAID worked closely in 2005–6 with the All-Party Parliamentary Group on the Great Lakes Region of Africa to improve implementation of the Guidelines in the UK. RAID’s recommendations, submitted jointly with The Corner House, were instrumental in shaping the revamped UK National Contact Point, which has since been seen as a model of best practice.

In the same spirit of improving understanding of international mechanisms, in November 2011 RAID helped the UK’s All-Party Parliamentary Group on International Corporate Responsibility to hold a meeting in Westminster on the OECD Guidelines, which was attended by MPs and Lords.

Other examples of RAID’s expert evidence or policy advice to the UK Parliament and Government include:

- testimony in July 2006 before the International Development Committee in their hearing on ‘Conflict and Development: Peacebuilding and post-conflict reconstruction’.
- a Parliamentary Briefing on ‘Controlling the Flow of Natural Resources from the Eastern Democratic Republic of the Congo’, issued in November 2008
- a submission in May 2009 to the Joint Committee on Human Rights, providing evidence on ‘Business and Human Rights’.
RAID was originally established to examine the human rights implications of the privatisation of Zambia's state-owned copper-mining and -refining industry. The mines, smelters and refineries were formerly operated by Zambia Consolidated Copper Mines Limited (ZCCM), which was majority owned by the Zambian Government. In the wake of privatisation in March 2000, RAID produced a series of fact sheets, *Privatisation in Zambia: What it means for the majority*, to inform the Zambian public and others.

RAID’s report *Zambia: Deregulation and the denial of human rights* (2000) was the first comprehensive human rights analysis of the ZCCM sale. It found serious problems with the privatisation, including multiple deviations from the procedures laid down in the Zambian Privatisation Act. The process lacked transparency and accountability, and paid scant regard to the immediate negative impacts on the majority of Zambians living below the poverty line. The privatisation failed to safeguard working conditions and employee rights, left tenants who lived in mining areas vulnerable to intimidation and forced eviction, and allowed the social welfare historically supplied by ZCCM to lapse with no replacement being made available.

The unfair agreements between the Government and mining companies also lacked adequate provision for
fluctuations in the price of copper. When ZCCM was privatised, copper was trading at an historic low of under $1,750/tonne, and the sale price reflected this. Five years later, the copper price had almost doubled; since then it has doubled again to around $7,000/tonne. As a result of work by RAID and others, the investment agreements have been, and continue to be, modified: the royalties payable by mining companies have been raised, and arrangements have been put in place to ensure that the state can share the rewards of any future increase in the copper price.

From 2005, RAID was also at the forefront of successful efforts to bring about the renegotiation of unfair mining contracts in the DRC.

In the early 1990s, Gécamines, the DRC’s state-owned mining enterprise, was the country’s most lucrative source of revenue. However, disadvantageous contracts negotiated during the war years 1996–2003 stripped Gécamines of virtually all its assets and ore bodies.

Under the 2003 peace accords, a parliamentary commission was set up to investigate mining and other business contracts signed by rebels and the government during the war years. The commission, which reported in 2005, found that dozens of contracts were either illegal or of limited value for the development of the country, and recommended their termination or renegotiation.

Together with other NGOs, RAID led a campaign calling upon the World Bank to investigate contracts – negotiated under the Bank’s supervision – between Gécamines and several mining companies. In March 2007 RAID led an international consortium of NGOs in an appeal for the contracts to be revisited. In April 2007 RAID published Key Mining Contracts in Katanga: The economic argument for renegotiation. The same month, the Congolese Government set up the Mining Contracts Review Commission to examine over 60 public/private contracts. The Commission’s 2008 report has resulted in an extensive renegotiation of mining contracts.
In 2005, following a request by the UN Commission on Human Rights, UN Secretary-General Kofi Annan appointed Professor John Ruggie as the Special Representative of the Secretary-General (SRSG) on human rights and transnational corporations and other business enterprises.

In 2008 the SRSG proposed a policy framework on business and human rights to the UN Human Rights Council. The Protect, Respect and Remedy Framework rests on three principles: the State’s duty to protect against human rights abuses by third parties, including business; the corporate responsibility to respect human rights; and the improvement of access by victims to effective remedy.

The Human Rights Council asked the SRSG to draw up guidance on how the Framework should be put into practice. In November 2010 he presented a draft series of Guiding Principles for the Implementation of the United Nations ‘Protect, Respect and Remedy’ Framework, and opened a consultation on the document.

RAID and other NGOs expressed significant concerns with the draft. For example:

- the draft Guiding Principles (GPs) called on states to require companies to undertake human rights due diligence ‘where appropriate’, but did not indicate when this would be appropriate
- the draft called on business to respect the rights of vulnerable groups such as indigenous peoples, women and children, but did not provide guidance on these rights
- the draft did not clarify that the duty to respect human rights applies universally across countries and business sectors.

Shortly before the SRSG’s mandate expired in June 2011, he published the final version of the GPs, and it was...
endorsed by the UN Human Rights Council. Some improvements had been made in response to the input from RAID and other interested parties. There is some clarification on when human rights due diligence is likely to be needed, and on the rights of vulnerable groups. The final version of the GPs also states explicitly that the responsibility of business enterprises to respect human rights applies to all enterprises regardless of their size, sector, operational context, ownership and structure.

Despite these changes, there remains considerable room for improvement. There are important issues that the GPs do not adequately address. Moreover, the Principles rely on self-policing by business. As the SRSG’s mandate was drawing to an end, RAID and a consortium of NGOs published a statement welcoming his achievements in drawing up the Protect, Respect and Remedy Framework and the GPs but also offering constructive criticism. The NGOs called for robust and effective follow-up to ensure that the UN continued to build upon, and to strengthen, the SRSG’s work.

In July 2011 the Human Rights Council resolved to set up a Working Group to monitor the operation of the GPs. The Council’s resolution fell well short of what the NGOs had requested – not least because the Working Group will examine only the implementation of the GPs and not the adequacy of the Principles themselves. Nevertheless, RAID is proud of its positive contributions to the current UN framework on business and human rights, while recognising that a great deal more work is required.

Tricia Feeney spoke at a number of events related to the SRSG’s mandate, including Countdown (AIUK and Clifford Chance, April 2011); a conference organised by the British Institute of International and Comparative Law (September 2011); and the World Legal Forum in The Hague (December 2011).
RAID achieved this important milestone in February 2013. There are clear benefits to being a charity – particularly in the ability to raise much-needed funds. RAID therefore decided to examine whether it could achieve the advantages of charitable status while preserving the freedom to challenge business, regulators and governments on human rights grounds. Having taken advice from the Charity Commission and others about the best way of achieving these aims, RAID ensured that its constitution was in line with its charitable objective of promoting human rights, and successfully applied for charitable status.

RAID’s programme of advocacy, research, advice, education and awareness-raising remains unchanged.

RAID has been involved in filing complaints in a number of countries under the OECD Guidelines for Multinational Enterprises. In some cases, mediation under the Guidelines has mitigated the harms caused by corporate misconduct. However, complainants still face huge difficulties in bringing and substantiating a case, and the system as a whole lacks teeth. National Contact Points (NCPs) – through which complaints in each country must be directed – are frequently not sufficiently independent of business interests and government, and lack the powers to compel companies to act responsibly. RAID continues to work for stronger, mandatory Guidelines and for NCPs with more independence and transparency.
Lack of access to drinking water in the DRC

In May 2013 RAID filed a complaint against the Kazakh-owned Eurasian Natural Resources Corporation (ENRC). The complaint is unrelated to the ongoing investigation into ENRC by the UK’s Serious Fraud Office over allegations – which the company denies – of fraud, bribery and corruption in Kazakhstan and Africa.

The case concerns the impoverished populations of Kisankala village and Lenge village, located on two mining concessions in Katanga province controlled by companies associated with ENRC. Kisankala’s only clean water supply was in disrepair for nearly a year from July 2012 following clashes between security guards and artisanal miners. RAID’s complaint alleges that these clashes were triggered by actions by security guards to remove artisanal miners from the concession.

The complaint is based on ENRC’s own internal report and the findings from five visits to the concessions by RAID’s Executive Director and colleagues, and on witness statements that she took from villagers.

The complaint also addresses questions about resettlement and compensation for dispossessed villagers.

One weakness highlighted by this case is the UK NCP’s apparent inability to expedite the process even when urgent issues have been raised.

Little girls gather water from a spring near Kisankala after the supply from the village standpipe was cut off.
PHOTO: Emmanuel Umpula
and the alleged absence of environmental and social monitoring, particularly for Lenge. In addition, private security guards operating at the sites are said to have engaged in human rights abuses.

In October 2013 the UK NCP issued its initial assessment on RAID’s complaint, accepting many of the issues for further examination on the grounds that they are material and substantiated. ENRC denies the allegations, but in October 2013 agreed to mediate.

ENRC has delisted from the London Stock Exchange, where it has been trading since 2007. RAID has expressed concern that the company, whose registered office is in London, may leave UK jurisdiction before the problems on its concessions can be satisfactorily resolved. However, in November 2013 ENRC stated that it had no intention of relocating. Kazakhstan does not adhere to the OECD Guidelines.

Killing, rape and environmental destruction in Papua New Guinea

In 2011 MiningWatch Canada and local NGOs brought a complaint against the Canadian mining company Barrick Gold Corporation in respect of its operations at the Porgera Joint Venture (PJV) gold mine in Papua New Guinea (PNG). RAID and EarthRights International (ERI) act as advisors on the case.

The complaint alleges widespread human rights abuses by PJV security personnel over many years, including beatings and killings of local men, and beatings and rapes, including gang-rape, of local women. The living conditions of people in the area of the mine are incompatible with human health and safety standards. In 2009 the PNG Defense Force evicted local landowners near the mine by burning down houses.

In addition, there are allegations of ongoing environmental destruction. The PJV mine disposes of nearly 20 tonnes of tailings and sediment each year into local river
systems, polluting the water and endangering public health.

The Canadian NCP accepted the complaint, and Barrick agreed to negotiate with the complainants – though it took nearly a year to agree on a mediator. By the time of the first mediation meeting in November 2012, Barrick had drawn up a remediation framework for rape victims. However, the company did not make the details available for complainants to consider in advance of the meeting. When they finally received a copy, they were deeply concerned that Barrick was asking them to sign away their rights to possible future legal action in order to access remedies from the company.

Stipulating that a negotiated agreement is in full and final settlement is standard practice, which gives certainty to both parties and stops plaintiffs seeking compensation more than once for the same grievance. However, Barrick’s proposal went well beyond the standard waiver, requiring victims not to participate in any legal action against PJV or Barrick. This wording implied that victims would not be able to take part in criminal proceedings against the company, to act as witnesses in civil actions brought by other victims who chose not to settle, or to pursue civil claims against the company in respect of grievances unrelated to the remediation.

RAID had additional concerns about the proposal. Only women who had been raped by PJV employees were eligible. This criterion excluded women raped or gang-raped by members of police Mobile Squads who were being housed, fed and supported by PJV on PJV property. Moreover, none of the victims had access to independent legal advice before entering into the agreement.

In January 2013, following consultation with the mediator in order to avoid any inadvertent disclosure of confidential material, MiningWatch Canada, RAID and ERI issued a carefully worded press release outlining their concerns with Barrick’s offer. In response, Barrick
threatened to withdraw from mediation unless Mining-Watch Canada, RAID and ERI were excluded.

In order to protect the victims’ ability to continue with mediation, the NGOs reluctantly withdrew. In May 2013 Barrick proposed an amended waiver, whereby a victim of sexual violence who settles with the company will not also pursue civil action in respect of the same complaint. In line with the recommendations of RAID and others, the new wording allows victims to participate in criminal proceedings as well as to instigate civil action in respect of unrelated complaints. However, RAID and its partners remain concerned that a company allegedly responsible for serious human rights abuses has complete control over both the process and the scope of any remedy.

In May 2013 the New Zealand Superannuation Fund, which invests money on behalf of the Government, excluded Barrick Gold Corporation from its $22 million investment portfolio on responsible investment grounds. The Fund views Barrick’s activities as inconsistent with UN human rights and environmental standards for business. Given the lengthy period over which problems have continued, and the slow progress made by the company in resolving community grievances, the Fund formed the view that ‘engagement with Barrick would be unlikely to be successful’.

The company denies liability.

Forcible evictions in the DRC

In November 2009 the Compagnie Minière du Sud Katanga (CMSK), which operates the Luiswishi mine in the Democratic Republic of the Congo (DRC), supported and participated in the demolition of hundreds of houses in the nearby village of Kawama. More than 500 homes were crushed by CMSK bulldozers, and several people were injured.

CMSK was 60 per cent owned by Entreprise Générale Malta Forrest (EGMF), a subsidiary of the Belgian

The Belgian NCP’s procedures were inconsistent, arbitrary and far from neutral

The NCP took unilateral decisions about both the scope of the discussions and the remedy on offer
After the demolitions, Forrest paid the miners $300 each to leave, but perversely refused to compensate the villagers who had lost their homes and all their belongings.

Two weeks before the demolitions, mine police and security guards clashed with unarmed artisanal miners. Boniface Mudjani, a Kawama resident, was hit in the chest by a stray bullet while taking a bath in his home.

The bullet lodged in a life-threatening position close to his spine and heart. Following successful negotiations between RAID and GFI, Mr Mudjani underwent surgery in November 2013 to remove the bullet at GFI’s expense (though the company does not admit liability).

RAID visited the communities to collect evidence, and in April 2012 submitted a complaint to the Belgian NCP after it became clear that the Congolese authorities were blocking an inquiry by the prosecutor into the forced evictions. The OECD Guidelines make clear that the corporate duty to respect human rights exists even when states fail to uphold their international human rights obligations.
rights obligations. The Belgian NCP began a process to negotiate compensation for the 500 families. RAID helped to organise visas for some of the Congolese complainants to attend a preparatory meeting in advance of mediation.

In September 2012, just before mediation began, GFI sold its share of CMSK to the state mining company Gécamines for $52 million. The compensation sought was approximately $1500 per affected family, enough to help the villagers rebuild their homes and buy mattresses and cooking utensils, plus $20,000 to rebuild infrastructure such as a dispensary – well under $1m in total.

Following the complaint, GFI offered to undertake some community work at Kawama such as repairing wells to provide access to drinking water, and improving maternity services. Although philanthropic work for the general good of Kawama’s population is welcome, it does nothing to remedy the harms to the individuals and families who were made homeless and destitute, and some of whom were seriously injured. RAID regards this offer as an attempt to improve the company’s image rather than a genuine effort to compensate the people affected by the demolitions and violence. In November 2012 the affected villagers rejected the offer.

In February 2013 the Belgian NCP closed the case, with no satisfactory resolution for the claimants. The NCP did not deal transparently with the complaint, and refused to share all the relevant documents with NGOs. Since the NCP lacks powers to sanction companies or award compensation, it can do little more than determine whether or not a company has complied with the Guidelines. In this case, the Belgian NCP did not even do that. RAID is deeply disappointed with the handling of this case, and does not regard the proceedings as providing an effective non-judicial remedy for victims.

The company denies liability.
Environmental devastation at a protected site in Mongolia

In March 2012 RAID helped a consortium of Canadian and Mongolian NGOs to draft and file a complaint about the Canadian company Centerra Gold Inc.

Centerra’s Gatsuurt site, which is being developed as a gold mine, is located in a forested area near the head of a river valley. Mongolia’s Water and Forest Law (2009) prohibits mineral exploration and mining at river headwaters and in forested areas. The complaint alleges that operations at Gatsuurt are therefore illegal.

In 2010 the Mongolian Cabinet issued a list of licenses to be revoked in the light of the Water and Forest Law, including at Gatsuurt. By the end of 2010, Centerra had already completed extensive work on the mine and a 55-km haulage road to Gatsuurt, in what local NGOs saw as an attempt to present the government with a fait accompli. Representatives of Mongolian NGOs say that they entered the site in July 2011 and recorded evidence of continuing mine construction work. Satellite images confirm that there has been extensive deforestation.

The complaint further alleges that Centerra is seeking to change the environmental law or to seek an exemp-

Deforestation and (foreground) evidence of excavations at the construction site for Gatsuurt Open Pit Gold Mine. The excavations cut across the headwater of the Gatsuurt River Channel (dashed line).
PHOTO: Paul Robinson/Southwest Research
tion that was not anticipated when the law was passed – activities prohibited under the OECD Guidelines. In a Mongolian television interview in June 2010, John Kazakov, CEO of Centerra Gold Mongolia, confirmed that the company was lobbying to change or neutralise the Act.

Herders complain that the felling and use of explosives have released arsenic and other heavy metals into the Gatsuurt River, which is now too contaminated to drink safely. Livestock have developed lesions and local people suffer from skin disorders that they attribute to the company’s activities.

The Canadian NCP accepted that the allegations against Centerra Gold were material. However, in a blow to residents and environmental groups, the NCP rejected most of the complaints in November 2012. The NCP accepted Centerra’s assurance that it had not developed Gatsuurt since late 2010; found the company’s lobbying to be within acceptable limits; and ruled that the arsenical contamination could not be proven to result from Centerra’s activities.

Notwithstanding these disappointing findings, the complaint did allow important issues to be addressed. While Centerra denied responsibility for contaminating watercourses, it indicated that if development at the site went ahead it would repair the existing damage as well as making good any environmental impacts from future operations. The company has also stated that it is ready to enter into partnerships with NGOs to put in place a programme of reforestation and environmental protection designed to ensure that it delivers a net environmental benefit to the country. Finally, the NCP advised Centerra to improve dialogue with the local community and gain a deeper understanding of local sensitivities, for example regarding access to holy sites.

RAID and other NGOs are monitoring developments closely in order to ensure that Centerra abides by these undertakings and recommendations.
Pollution from leaded fuel in developing countries

Tetraethyl lead (TEL) was widely used from the 1920s as an anti-knock additive in petrol. However, because it is so toxic, its use in motor fuel was phased out from the 1970s, culminating with bans in all but a handful of developing countries. TEL is still used in aviation fuel.

The US-based chemicals company Innospec is the world’s only manufacturer of TEL products. The company was fined US$40 million by the US Securities and Exchange Commission in 2010 for bribing Iraqi and Indonesian officials to continue to sell leaded petrol even after environmental NGOs in Indonesia had successfully campaigned for a phase-out.

The lead for Innospec’s TEL was supplied by the Anglo-Swiss mining company Xstrata from its Mount Isa lead mine in Australia and its Britannia smelter in the UK.

In 2011 the LEAD group, an Australian NGO, filed complaints against Innospec and Xstrata. The OECD Guidelines specify that ‘enterprises should… take due account of the need to protect the environment, public health and safety’. Four OECD countries were involved in the TEL supply chain: Australia (the source and exporter of the lead); the UK (where Xstrata had its smelter and was traded on the London Stock Exchange); the USA (where Innospec is incorporated); and Switzerland (where Xstrata and Innospec’s distributor were incorporated). LEAD noted that leaded petrol is banned in all four of these countries. LEAD also pointed out that Innospec itself manufactures alternative, lead-free fuel additives, which could easily replace TEL.

Xstrata agreed to mediate; Innospec did not. In February 2012 a mediation was held in London. The LEAD group attended via teleconference, and was represented in person by RAID’s Executive Director. Following successful mediation, an agreement was reached between the parties and the complaint against Xstrata was withdrawn.

In May 2013 Xstrata was acquired by Glencore.
The case against Anvil Mining concerns serious human rights abuses – including torture and summary execution – carried out by the Congolese military in 2004 with the logistical support of Anvil. See ‘Fifteen Years of Achievement,’ p. 4, for further details.

In January 2012 the Quebec Court of Appeal declined jurisdiction in the case. In a bitter blow to the remaining survivors, the court ruled that the case did not have a sufficient connection with Quebec, since Anvil's Montreal office was not responsible for decisions relating to the company's alleged role in the massacre.

In March 2012 the Canadian Association Against Impunity (CAAI), which represents the victims, applied to the Supreme Court of Canada for leave to appeal. Filing the application, the President of CAAI, RAID's Executive Director Tricia Feeney, pointed to the ‘abundant evidence proving that access to justice in other countries has proved impossible.’

In October 2012 the Supreme Court of Canada dismissed CAAI’s application for leave to appeal, marking the end of any judicial relief in Canada. It is notable that the Canadian judicial process hinged entirely on the technical issue of jurisdiction. Neither the Quebec Court of Appeal nor the Supreme Court of Canada considered the facts of the case, and the courts’ decisions therefore do not represent an acquittal of Anvil Mining.

Responding to the Supreme Court’s decision, the Open Society Initiative of Southern Africa, a key regional NGO and grant-giver, sent a message to CAAI:  
You have raised the issue and made a precedent for all mining companies to pay attention [to] what they are doing with local communities. What you have achieved is greater than the judiciary decision. The general opinion knows what went wrong and the social justice has been in favour of these poor victims. Congratulations for that.
The legal profession is also becoming aware of the need for the law to keep up with globalisation. Justice Ian Binnie, a retired Canadian Supreme Court judge, told the leading Quebec newspaper La Presse that, while there is no law that specifically allows this type of action before Canadian courts,

[judges] need to be creative… The law must constantly reinvent itself… Globalisation has produced a lot of positive effects, but there is still no mechanism for the people who suffer abuse to find justice. That means in effect that the cost of globalisation is borne solely by the victims.

Throughout the long legal process, RAID has raised the profile of the Anvil-Kilwa case internationally through press releases with its partners, presentations at international conferences and papers at expert meetings. These have been widely disseminated, and have ensured that the significance of the case is well understood.

RAID finds it deplorable that victims cannot hold Canadian companies accountable in Canadian courts for their alleged involvement in serious human rights violations committed abroad. This case demonstrates the extreme difficulty of proving the legal responsibility of private companies for human rights abuses and breaches
Some of those who were tortured or shot have died of their injuries since the original trial. Pierre Kunda Musopelo, a local policeman tortured during and after the military operation, never recovered his health and died in November 2009. Augustin Kyambala Mwilambe, a fisherman, was one of two villagers to survive the mass execution at Nsensele but his right arm and shoulder were shattered by a bullet so that he could no longer work. He died in April 2013. The longer the case continues, the fewer victims survive. However, RAID remains absolutely committed to supporting the remaining survivors in their quest for justice, and is considering all possible options with a view to pursuing the case in an alternative jurisdiction.

The London stock exchange – a haven for laundered conflict assets?

In 2011 RAID raised concerns about possible breaches of listing regulations for London’s (junior) Alternative Investment Market (AIM). The Central African Mining & Exploration Company plc (CAMEC) was able to trade on AIM despite the dubious provenance of its assets in the DRC, its reliance on a key manager and shareholder later named on EU and US sanctions lists, and an unsecured $100 million loan to the Mugabe regime. RAID broached its concerns with the UK’s Financial Services Authority (FSA) and with AIM’s compliance department, AIM Regulation, in a confidential report, Questions of Compliance: The conduct of the Central African Mining & Exploration Company (CAMEC) plc and its nominated adviser, Seymour Pierce Limited. See ‘Fifteen Years of Achievement,’ p. 8, for details.
A year after the submission, AIM Regulation and the FSA had still not publicly addressed RAID’s questions. Both bodies cited ‘confidentiality’ as preventing them from letting RAID know the outcome of any investigation, or indeed whether an investigation was taking place.

Accordingly, in July 2012 RAID published the original report in full, in order to bring its questions to the attention of a wider public. Simultaneously, RAID released a follow-up, *Asset Laundering and AIM: Congo, corporate misconduct and the market value of human rights*, which summarised the original report and included a detailed critique of AIM Regulation in the light of its failure to deal adequately with RAID’s questions. *Asset Laundering and AIM* examines problems with both the formulation and the implementation of AIM’s rules, and discusses the human rights implications. In March 2013 *Asset Laundering and AIM* was published as a book, together with a CD-ROM containing the original submission and correspondence with the regulators.

After RAID’s critique, AIM Regulation set out further guidance for advisors. RAID was concerned that the requirements for due diligence on substantial shareholders and controlling individuals were ambiguous: AIM now advises that the principles of due diligence on directors apply equally to key stakeholders. Similarly, RAID identified many instances where price-sensitive information appears to have been withheld: AIM now emphasises the need for advisors to consider the ‘spirit and underlying purpose’ of rules governing the notification of price-sensitive information, and to follow up questions in a meaningful way.

In a parallel development, the European Union revised its Transparency and Accounting Directives to require extractive and logging companies to publish payments they make to governments. In the UK – as advocated by RAID – the directives will extend beyond the main regulated markets to include AIM.
In June 2013 RAID and Global Witness convened an expert meeting entitled Regulation and the City: ENRC and CAMEC, to examine what lessons could be learned from the recent controversies surrounding high-profile companies on the main and junior markets exploiting minerals in unstable host countries. The G8’s Lough Erne Declaration of 2013 holds forth the prospect of bringing increased transparency to company ownership, which should assist in identifying the beneficiaries of corrupt deals.

RAID monitors sanctions compliance

In late 2009, while RAID was researching Questions of Compliance, CAMEC was acquired by the Eurasian Natural Resources Corporation plc (ENRC) – a company listed at that time on the main market of the London Stock Exchange. The acquisition raised issues of compliance with sanctions and disclosure rules. In particular, the deal involved the purchase and sale of large shareholdings held by entities whose assets were frozen under US and EU sanctions against Zimbabwe.

RAID submitted a memorandum asking for an investigation by HM Treasury’s Asset Freezing Unit (AFU), which is responsible for enforcing sanctions in the UK. RAID has subsequently filed a detailed freedom of information request asking the AFU to clarify its licensing of
Parliamentarians look to RAID for advice

In March 2012 RAID met Commissioners and staff of the US Securities and Exchange Commission (SEC) to advise them on the implementation of the rules for Section 1502 of the Dodd-Frank Wall Street Reform and Consumer Protection Act, which deals with conflict minerals. Since August 2012, companies that file reports with the SEC are required to determine whether minerals in their consumer products come from the DRC or surrounding countries. If so, the companies must attempt to verify the sale of shares and the release of any funds to sanctioned individuals. RAID is currently challenging the AFU’s refusal to release information.

In mid-2013 RAID also provided information to the Treasury and to the US Office of Foreign Assets Control about CAMEC’s 2008 acquisition of platinum assets in Zimbabwe. Both EU and US sanctions against Zimbabwe were in force at the time. As part of the deal, CAMEC made a $100 million loan to the Zimbabwean government, finance that originated with a US hedge fund, Och-Ziff Capital Management Group LLC. The money was used by Mugabe to fund a campaign of violence against opposition supporters, enabling him to retain the presidency in the 2008 election.

While waiting to hear whether the authorities are to take action, RAID wrote to several pension funds in the UK and the USA that use Och-Ziff to manage investments. Funds that have led the way in promoting ethical investment must scrutinise the records not only of the companies in which they hold shares but also of their fund managers. At the same time as finance originating with Och-Ziff funded a campaign of violence condemned by US unions, many union members were unwittingly invested in Och-Ziff via their pension funds.

RAID routinely advises policymakers and legislators on financial conduct and human rights due diligence.
that the minerals do not finance or benefit armed groups in those countries, and they must admit publicly if they are unable to do so. Companies subject to the rule are required to file their first report in May 2014. In February 2012 the Congolese government introduced domestic legislation requiring all companies and individuals operating in the DRC’s tin, tantalum, tungsten and gold sectors to undertake supply-chain due diligence in line with the OECD Due Diligence Guidance.

In autumn 2012 RAID submitted comments on the Financial Services Bill under consideration by the UK Parliament to reform, *inter alia*, the Financial Services and Markets Act. RAID’s report *Polishing the Family Silver* (November 2012) was a response to the Financial Services Authority’s consultation paper *Enhancing the Effectiveness of the Listing Regime*. The work has significance not only for the regulation of the London Stock Exchange, but for junior and main markets around the world.

In May 2013 RAID submitted evidence to the Foreign Affairs Committee concerning the Foreign and Commonwealth Office’s human rights work in 2012. RAID’s submission dealt with foreign mining assets and the regulation of the London Stock Exchange; the functioning of the sanctions regime; and the regulation of private security providers.

In September 2013 RAID’s Executive Director was invited to speak at an expert meeting of the All-Party Parliamentary Group on Anti-Corruption. RAID provided input on the lax regulation of AIM (the ‘junior’ market of the London Stock Exchange) to the Business, Innovation and Skills Select Committee inquiry into the UK extractive industries, which is due to report in spring 2014. The Committee is examining *inter alia* the corporate governance concerns raised by the number of extractive industries companies listed in the UK, and the reputational risks for the UK and UK financial institutions in being a centre for such businesses.
RAID and partners investigate human rights and conflict minerals

Report exposes abuses of DRC mineworkers

During 2011–13 RAID’s Executive Director visited mining areas in the Katanga province of the DRC with representatives of Amnesty International, to gather information on the activities of non-OECD companies. This work focuses on Chinese businesses, and follows the groundbreaking RAID survey of working conditions Chinese Mining Operations in Katanga, Democratic Republic of the Congo (2009), which synthesised the experiences, concerns and recommendations of Chinese and Congolese workers.

Much of the mining in Katanga is done by artisanal miners, who frequently work with bare hands, without protective clothing, and in poorly ventilated underground shafts where temperatures can be extremely high. They rarely have access to safety equipment, and are exposed to a range of health risks such as falling rocks and dust inhalation. Every year scores of them die or are seriously injured when mineshafts collapse.

Miners are no longer allowed, as they were in the past, to remove minerals from mining sites in order to sell them. Instead, they are obliged to sell to on-site traders, who are effectively agents of the concession-holders and typically pay far below market value. Artisanal miners caught removing minerals from the site are routinely beaten by guards and sometimes killed.

Chinese state-owned and private companies have been purchasing and processing minerals obtained from artisanal sources in Katanga since the mid-1990s. In January 2008 a US$8 billion resources-for-infrastructure deal was signed between a consortium of Chinese State construction companies and the DRC’s state-owned mining company Gécamines. This deal has boosted the influence of Chinese mining companies in the DRC, while the Congolese authorities have an increased incentive to support these companies’ commercial interests.

RAID is working with partners to expose the problems and make recommendations for improvement.

Chinese-owned mining companies in the DRC have a great deal of political influence and are often accused of being insensitive to community concerns and entitlements under customary law.
The fieldwork uncovered a number of serious human rights problems.

- Mining conditions are often extremely dangerous. In the rare cases when ventilation systems are put in place, they depend on small – often manual – pumps. Serious or permanent injuries are not uncommon, and accidents are not always properly recorded.
- Child labour is widespread. There are an estimated to be between 70,000 and 150,000 artisanal miners in Katanga, of whom some 40,000 are children under 16.
- There are no adequate legal safeguards to prevent abuse. Guards can detain people and lock them in containers, sometimes for days at a time. Beatings are frequent and sometimes fatal.
- A community of around 300 families was forcibly evicted from Luisha when the Chinese mining company CIMCO acquired rights to their land. The villagers were not compensated for the loss of their crops and fruit trees, and were left living in tents, in an area with no housing or other infrastructure such as clean water supply, markets or schools.
- Access to water has been blocked. In Luisha, the Chinese-Congolese company COMILU dug a deep trench about three metres wide to block access to the
site, cutting off a rural road that had been used for decades by local people to reach their fields and fetch water. What had been a 15–20-minute walk to the fields and back became a two-hour journey.

The OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict Affected and High-Risk Areas requires all actors in the supply chain to conduct due diligence aimed at ensuring that they do not contribute to human rights abuses. Companies operating on the ground have responsibilities to the local population, even when the State lacks the capacity or the will to fulfil its own obligations. Businesses worldwide that trade in copper from these mines sustain and profit from the abuses that RAID identified, and must be regarded as complicit.

The findings from the field trips, together with a series of recommendations, were published by Amnesty International in 2013 as Profits and Loss: Mining and human rights in Katanga, Democratic Republic of the Congo.

Fieldwork investigates supply chains for tin, tungsten and coltan

Researchers from RAID and Action contre l’impunité pour les droits humains carried out field work over a 12-month period from April 2012, visiting a number of mine sites in Manono and Mitwaba Territories in Katanga. In the Provincial capital, Lubumbashi, the researchers discussed the certification programme and the human rights context with Congolese officials and UN agencies. In Manono and Mitwaba the researchers had meetings with a range of officials including the Territorial administration, the Service d’Assistance et d’Encadrement d’Artisanal et Small Scale Mining (which oversees small-scale and artisanal mining), the Division of Mines (a subordinate body of the Direction des Mines under the Mining Ministry) and the mine police.

The researchers interviewed staff from the US capacity-building organisation Pact and the tin industry trade

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Working conditions are very poor for artisanal miners, including tens of thousands of children.
body ITRI, which have been working together since 2010 to implement ITRI’s Tin Supply Chain Initiative, iTSCi. They also interviewed representatives of companies, mining cooperatives and small-scale miners’ groups that participate in the iTSCi programme. The research included independent visits to a number of mine sites in Central Katanga where artisanal miners – men, women and children – shared their experience of the mineral supply chain and human rights abuses they had experienced or witnessed. Sites visited include Camp-Sowe, Mwika 1, Nsele and Kankeza in Mitwaba Territory; and Dragon, Ngobo, Djibende, Lusonde and Mwikmpweto in Manono Territory. In addition the research included a desk-based study of reports prepared by the OECD, independent auditors, ITRI and Pact. A report is in preparation.

During 2012 and 2013 RAID regularly participated in meetings of the International Conference on the Great Lakes Region (ICGLR) and the OECD to review and discuss implementation of the OECD Due Diligence Guidance
Private security providers’ Code of Conduct Association launched

Over the past 10 years RAID has interviewed numerous victims of human rights abuses related to private military and security companies (PMSCs), and has worked closely with affected communities and NGOs in Africa and the Americas to hold the perpetrators to account.

In September 2008, following a joint initiative of the Swiss Government and the International Committee of the Red Cross, an initial statement of good practice for PMSCs was published. Since then, a series of stakeholder workshops and meetings have been held in order to develop a more formal code of conduct and an oversight mechanism. RAID’s Executive Director Tricia Feeney has contributed regularly as a member of the Working Group on the Resolution of Third Party Grievances.

The discussions led to the agreement of an International Code of Conduct (ICoC) in November 2010. Initially adopted by 58 PMSCs, it has now been signed by over 700 companies from 70 countries. Further meetings since 2010 have concentrated on disseminating the ICoC and developing a charter for its Oversight Mechanism. In September 2012 RAID and Human Rights First organised a meeting in London for UK and European NGOs, seeking their input into the ongoing debate about the form and reach of the Oversight Mechanism.

The International Code of Conduct for Private Security Service Providers’ Association (ICoCA) held its inaugural conference in Montreux in September 2013. Tricia Feeney was elected to the Board of Directors.

RAID is contributing to the development and dissemination of good practice guidelines for private security companies.
Collaborations

RAID works closely with local groups and international partners to achieve results.

Collaboration with other NGOs continues to be an important means for RAID to increase its impact and disseminate its analysis. During 2012–13 RAID’s successful partnerships have included working with:

- *Action contre l’impunité pour les droits humains* (ACIDH, DRC) and the International Federation of Human Rights on achieving redress for the victims of the Kawama evictions (see p. 20)
- *L’association africaine de défense des droits de l’homme* (DRC), ACIDH, *L’entraide missionnaire* (Canada), the Canadian Centre for International Justice and Global Witness on the Anvil Mining case (see p. 26)
- Amnesty International on the report into mining conditions in Katanga (see p. 33)
- the International Commission of Jurists to write the report *Access to Justice: Human rights abuses involving corporations: Democratic Republic of the Congo*, which has been used to increase awareness among prosecutors and judges regarding corporate human rights abuses and the difficulties in holding perpetrators to account
- Human Rights Watch, the International Corporate Accountability Roundtable, Global Witness and others, calling on the US Securities and Exchange Commission to publish rules on reporting relating to conflict minerals. Following pressure from RAID and others, the rules (which legally should have been released by April 2011) were finally published in August 2012, and took effect from January 2013
- the International Network on Economic, Social and Cultural Rights (ESCR-Net), developing its Corporate Accountability strategy
- Oxfam GB on mediation with the London-based New Forests Company regarding the eviction of villagers, and the consequent loss of their livelihoods, to make way for new timber plantations.
RARID has built a strong reputation with the media community for reliable research and informed comment, and Tricia Feeney, RAID’s Executive Director, is much in demand among media researchers and producers drawing on her expert knowledge of corporate human rights issues. Feeney has briefed journalists from business news agencies, national daily and weekly newspapers (including the Financial Times, the Wall Street Journal, Outlook of India, the Daily Telegraph) and the broadcast media (BBC Radio’s File on 4, BBC Television’s Panorama, BBC World Service, Radio Okapi of the DRC).

RARID’s work has been covered extensively in the press as well as on television and radio. Among the very large number of media outlets reporting on RARID’s projects were the Wall Street Journal, the BBC, CBC News (Canada), Africa Focus, Radio France International, Radio Télévision Belge Francophone, Yahoo News, AllAfrica News, La Presse (Canada), Sky Financial News, the Independent (Zimbabwe); agencies such as Reuters, Bloomberg and MarketWire; many financial and mining-related trade publications; and many online news outlets.

Reports, briefings and articles


“Request for Review of Centerra Gold’s Operations at the Boroo Mine and at the Gatsuurt gold deposit, Selenge Province, Mongolia”, RAID, OT Watch, MiningWatch Canada and others, March 2012.


“Complaint Against George Forrest International under the OECD Guidelines for Multinational Enterprise”, referral to the Belgian National Contact Point, FIDH, RAID and ACIDH, April 2012.


Polishing the Family Silver, RAID response to the FSA’s Consultation Paper CP12/25, Enhancing the effectiveness of the Listing Regime, November 2012.

Demolitions at Kawama, Briefing Paper, November 2012.


Press Releases

2012 1 February 2012: “Congolese massacre survivors to pursue justice at the Supreme Court of Canada”.

14 March: “Centerra Gold Inc. flouting Mongolia’s environmental protection laws: organizations file complaint with Canadian Government”.

26 March: “Congolese victims’ pursuit of justice against Canadian Company goes to Supreme Court”.

5 April: “NGOs Complain to Belgian National Contact Point for the OECD Guidelines for Multinational Enterprises about George Forrest International’s Illegal Demolition of Houses in the DR Congo”.

19 July: “The London Stock Exchange – A haven for laundered conflict assets?”

1 November: “No justice in Canada for Congolese massacre victims as Canada’s Supreme Court dismisses leave to appeal”.

40 Rights and Accountability in Development
30 January 2013: “Rape victims must sign away rights to get remedy from Barrick”.

6 February: “Illegal Demolitions in DRC – George Forrest International Refuses Compensation for Dispossessed Villagers”.

13 May: “OECD complaint filed against Eurasian Natural Resources Corporation (ENRC) regarding DRC mining communities”.

29 July: “Five lost years: how money from a US Hedge Fund and a British Mining Company kept Mugabe in power”.

4 September: “The UK Action Plan on Business and Human Rights will bring little comfort to victims of corporate abuse”.

2 October: “Eurasian Natural Resources Corporation (ENRC): OECD Complaint Admissible, Says UK Government Watchdog”.

Meetings and conferences addressed or attended

Tricia Feeney, RAID’s Executive Director, is in great demand as a speaker and panellist at seminars and conferences. Meetings and conferences addressed and attended include:


21 February: “Global Companies: Enemies or Friends of Human Rights?”, St Antony’s College, Oxford; St Antony’s Visiting Parliamentary Fellowship seminar series.

9 March: CSO workshop on UK implementation of the UN Guiding Principles.


23 March: OECD/UK Department for Business, Innovation and Skills meeting on OECD National Contact Points and the Extractive Sector.


6–8 September: “Private Military And Security Companies”, XXXVth Round Table on Current Issues of International Humanitarian Law, Sanremo.


14–17 October: “Child Rights and the Business Sector: Urging states and private companies to meet their obligations”, 16th Sion International Child Rights Seminar. International Institute for the Rights of the Child (IDE) with the University Institute Kurt Bösch (IUKB), International Commission of Jurists (ICJ), Competence Centre for Human Rights, Zurich University. Tricia Feeney raised the plight of children working in the exploitative and unsafe extractive industries of the DRC, including 40,000 children working on mining sites in Katanga’s copperbelt. She also pointed out the serious problems in both the Eastern DRC and Katanga, where armed groups
(Mai Mai) and the Congolese national army (FARDC) troops routinely use threats and coercion to force men and children to mine for minerals, turn over their mineral production, and pay illegal “taxes”.


4–6 December: UN Forum on Business and Human Rights. (RAID arranged for Dickay Kunda, a representative of the Kilwa victims, to speak on access to justice.)

January 2013: Represented NGOs at a meeting in London with senior social environmental staff from the European Bank for Reconstruction and Development about concerns over the Oyu Tolgoi Project, Mongolia.

19–22 February: Drafting Conference for the Oversight Mechanism of the International Code of Conduct (ICoC) for Private Security Service Providers, Montreux.


14 June: RAID helped organise a meeting on Private Military and Security Companies, chaired by Elizabeth Wilmshurst at Chatham House. The meeting brought together various stakeholders to discuss the UK Government’s policy on improving and monitoring human rights compliance by Private Security Companies. Dis-
Discussion focused on the new International Code of Conduct Association, launched September 2013 (see p. 37).

20 June, with Global Witness: Regulation and the City: ENRC and CAMEC. Expert seminar.


26–27 June: Global Forum on Responsible Business Conduct, OECD Conference Centre, Paris. Tricia Feeney was a speaker at the session on Stakeholder Engagement and Due Diligence in the Extractive Sector.

9 July: Tricia Feeney was invited to the launch of the UK EITI Multi-Stakeholder Group meeting, BIS Conference Centre, London.

10 September: Tricia Feeney spoke at an event held by the All-Party Parliamentary Group on Anti-Corruption, jointly chaired by the Group’s co-chair Catherine McKinnell MP and Baroness Stern. The meeting was also addressed by the Rt. Hon Clare Short in her capacity as Chair of the International Board of the Extractive Industries Transparency Initiative.


8 October: RAID invited by Freeport-McMoRan Copper and Gold company to a “Stakeholder Assurance and Verification Meeting” on its Corporate-level Human Rights Impact Assessment. Emma Grylls spoke on human rights and security issues at Freeport's Tenke-Fungurume mine in the DRC.

15 October: Fall Meeting, American Bar Association, Section on International Law 2013, London. Tom Bradford, a barrister, spoke on behalf of RAID in the session “Human Rights and Environmental Protection: From tentative embrace to powerful partnership”.

5–7 November: Tricia Feeney was a speaker and panel moderator at the People's Forum on Business and Human

13–15 November: Carolyn Norris, a RAID consultant, attended the 6th meeting of the ICGLR-OECD-UN GoE (Group of Experts) Joint Forum on Responsible Mineral Supply Chains in Kigali, Rwanda (see pp. 36–7).


12 December: “Accountability and Victims’ Access to Remedies”, Montreux +5 Conference, Montreux. Conference organised jointly by the Swiss Government and the International Committee of the Red Cross, in cooperation with the Geneva Centre for the Democratic Control of Armed Forces. The conference marks the fifth anniversary of the signing of the Montreux Document which reaffirms the obligation on states to ensure that private military and security companies operating in armed conflicts comply with international humanitarian and human rights law.
**Future work**

RAID will continue to engage in mediation with ENRC under the auspices of the UK National Contact Point, with a view to resolving outstanding human rights issues related to the company’s Congolese mines. RAID hopes that a resolution will be possible despite ENRC’s delisting from the London Stock Exchange.

RAID will maintain its efforts to strengthen the enforcement of stock market regulations. RAID will pursue a complaint with the Alternative Investment Market (AIM) about the listing of a shell company whose directors have a demonstrably poor track record of compliance. Under UK and US sanctions against Zimbabwe, RAID will continue to seek disclosure of information on, and to press for an investigation into, transactions by CAMEC and Och-Ziff.

The UN Guiding Principles prescribe that both State and business have roles to play to ensure access to effective non-judicial grievance mechanisms as a complement to judicial mechanisms. However, non-judicial mechanisms have inherent weaknesses that often undermine human rights and may even cause harm to complainants and/or the affected communities they represent. Through its research, RAID will critically examine a number of non-judicial grievance mechanisms and, drawing on detailed case studies, assess whether there is a gap between human rights principles and the procedures and outcomes of these mechanisms. RAID will also work towards the development of effective certification, monitoring and complaints procedures for private security companies.

There is still, then, much work for RAID to do. One should not end, however, without acknowledging that over the past fifteen years there has been significant progress on some issues that RAID has campaigned for. In June 2011 the Human Rights Council of the UN adopted a set of Guiding Principles on Business and
Human Rights. In addition to such guidance, many practical tools have been developed to assist companies in identifying and preventing human rights abuses. There is, though, still deadlock over the issue of legal accountability for serious corporate-related human rights violations. Globalisation has increased the reports of corporate abuse in the developing world. While investment treaties and political risk insurance seek to provide multinational companies that operate even in inherently unstable environments with ever greater protection, international human rights law has not yet developed instruments capable of ensuring an effective remedy for the victims of corporate abuse. This imbalance urgently needs to be addressed, for without corporate accountability there is no deterrence and no prospect of reparation for the victims of violations.
People

RAID staff

Tricia Feeney  Executive Director
Tom Kenny  Senior Research Consultant
Fran Copeland  Financial Officer
Ilana Cravitz  Communications Co-ordinator
Ben Yudkin  Publications Consultant

Board of Trustees

RAID’s Trustees serve in their private capacities.

Bronwen Manby (Chair), Senior Programme Adviser, Africa Governance Monitoring and Advocacy Project (AfriMAP), Open Society Foundation

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Anneke Van Woudenberg, Senior Researcher for the Democratic Republic of Congo (DRC) in Human Rights Watch’s Africa division

Emmanuel Umpula N’Kumba, Executive Director, Action contre l’impunité pour les droits humains (ex officio)

Legal Adviser

Dan Leader, barrister, Leigh Day & Co.
Donors and contributors

RAID gratefully acknowledges the generous support of our funders, without whom our work to promote human rights and responsible business conduct would not have been possible. In particular, we thank

- Sigrid Rausing Trust
- American Jewish World Service
- Open Society Institute for Southern Africa
- Ford Foundation
- Fondation des droits de l’Homme au travail – FDHT.

RAID is very grateful to Nicholas Garner and Aviation Partners for donating our beautiful new typefaces, Combi serif, italic and sans.
Financial summary

RAID’s accounts may be obtained from Companies House or by writing directly to the Trustees at RAID’s registered address: 1 Bladon Close, Oxford, OX2 8AD, UK. In due course, accounts will also be available from the Charity Commission. (Since RAID became a registered charity only in 2013, charity accounts are not yet available.)

Below is a summary of RAID’s financial position for the year ended 30 September 2013.

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income</td>
<td>£190,722</td>
</tr>
<tr>
<td>Administrative expenses</td>
<td>(£132,891)</td>
</tr>
<tr>
<td>Interest</td>
<td>£13</td>
</tr>
<tr>
<td>Surplus for the year</td>
<td>£57,844</td>
</tr>
</tbody>
</table>

RAID had net assets (capital and reserves) of £136,612.

The accounts were independently examined and signed off on 8 January 2014 by John Richard Hunter, FCA, Hunter Marshall & Company Limited, Hinksey Court, West Way, Oxford, OX2 9JU.
RAFT was involved with the Kilwa case right from the outset... spearheading the campaign for justice in our case at the international level... RAID is a human rights organisation with a ‘human soul’.

Dickay Kunda, Kilwa victim

RAFT has played a big part in taking the Kilwa case forward. We owe RAID our hope of – one day – seeing justice done.

Adele Mwayuma, Kilwa victim

RAFT’s work is detailed, well-focused and deeply researched, and provides insightful and innovative responses to issues of legal accountability of corporations for abuses of human rights. Its contribution is especially important in regard to access to judicial and non-judicial remedies, including grievance mechanisms, in conflict zones. Tricia Feeney has impressive experience on the ground and is enormously determined and dedicated.

Professor Robert McCorquodale, Director, British Institute of International and Comparative Law

RAFT conducts hard-hitting and meticulous research in some of the most challenging environments in the world, bringing to light the connections between human rights and corruption in natural resource development and giving an international voice to people whose stories would otherwise remain in the shadows.

Jonathan Kaufman JD, Legal Advocacy Coordinator, EarthRights International

Tricia Feeney and RAID have been at the forefront of challenging systemic patterns of human rights violations involving corporations and pushing the boundaries of existing remedies in efforts to secure justice for affected communities. RAID co-founded the Corporate Accountability Working Group a decade ago to help coordinate and magnify the advocacy of ESCR-Net members, and has continued to provide vital leadership to a growing global movement to secure binding human rights regulation and effective remedy for violations.

Chris Grove, Director, International Network for Economic, Social and Cultural Rights (ESCR-Net)

I admire RAID’s magnificent work in the field of business and human rights, particularly in the DRC but also in other parts of the world... I wish you every success for 2014.

Emmanuel Umpula N’Kumba, Director, Action contre l’impunité pour les droits humains (ACIDH)